

From: Allan Rothwell, MCIP, RPP Director of Planning and Development
Date: June 4, 2015 (prepared May 25, 2015)
Subject: TEXT with 9-1-1 for Deaf, Deafened, Hard of Hearing or Speech Impaired

Background:

It was recently announced that the TEXT with 9-1-1 (T9-1-1) service is available for deaf, deafened, hard of hearing or speech impaired individuals in a number of Provinces, including 470 communities in Ontario, including the entire geographic Perth County area. This service will provide 9-1-1 call takers and emergency services the ability to converse with a caller during an emergency, using text messaging.

In order to use the T9-1-1 service, a cellular phone must be compatible with T9-1-1 requirements, must be registered with a cellular phone company, and must have the capability to send and receive text messages. Cellular phone company websites provide details on registering phones and compatibility with T9-1-1 service.

For further information regarding the T9-1-1 service, visit www.textwith911.ca.

In order to highlight this new service, the County and each of the local municipalities, as well as the City of Stratford and the Town of St. Marys could provide a link to the above-noted website on their municipal websites.

Reference Material Attached: What you Need to Know about TEXT with 9-1-1

Recommendation:


That Perth County Council receive the Planning Director's June 4, 2015 report entitled TEXT with 9-1-1 for Deaf, Deafened, Hard of Hearing or Speech Impaired for information; and

That the County provide a link to the textwith911.ca website to the County's website and provide a link to this information to each of the local municipalities, as well as City of Stratford and the Town of St. Marys for their municipal websites.



Author

Reviewed by:

Director	Finance	CAO
		

Comments:

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